

# KANVIEW GLASS, LLC

## FRAMELESS GLASS SHOWER DOORS

### WARRANTY

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When you invest in a frameless glass shower enclosure from KanView Glass, you're getting a high-performing, long-lasting product expertly constructed of the best materials available, and we're proud to back that up with a warranty you can rely on. Keep in mind these are designed with minimal hardware, and KanView Glass does not guarantee a watertight seal.

#### THREE-YEAR LIMITED HARDWARE WARRANTY

When it comes to hardware, KanView Glass is proud to work with the best manufacturers in the business. Here are the terms and conditions regarding our warranty on hardware:

- KanView Glass warrants that for a period of three (3) years following the date of sale, our shower door hinges are warranted against material defects and defects in workmanship. All warranty claims are subject to inspection by KanView Glass prior to providing a remedy for the warranty claim.
- KanView Glass' responsibility to provide a remedy under this warranty shall be limited to either a refund of the purchase price, or to provide replacement of shower door hardware. The refund or replacement shall constitute the limit of KanView Glass' liability and obligation for any material defect in shower door hardware.
- This Warranty is exclusive, and KanView Glass makes no other warranty, express or implied, including without limitation, any implied warranty of merchantability or fitness for a particular purpose. In no event shall KanView Glass be liable under any legal theory (including but not limited to contract, negligence, strict liability in tort, or warranty of any kind) for any indirect, special, incidental, consequential, or exemplary damages (including but not limited to lost profits).
- Our warranty is offered only to the original purchaser; that is, the warranty may not be assigned or transferred to someone else, and it terminates upon sale of the home/building in which the product has been installed. We do require proof of ownership

#### ONE-YEAR WORKMANSHIP WARRANTY

KanView Glass guarantees all of its sales and installations, and will repair or replace any faulty glass or hardware for (1) year from the date of installation.

This includes service for caulking, excessive leaking, squeaking, and sagging of any shower installation that we have performed.

This warranty does not cover mold or mildew that accumulates on silicone between glass panels or hardware through lack of proper cleaning.

If we make repairs to your product within the 1-year warranty, your warranty will continue to remain in effect for its original duration. The repairs themselves will have a 90-day warranty, so if something goes wrong with a repair within 90 days, we will repair at no charge.

#### SWEEPS, SEALS, & DOOR STOPS

Acrylic sweeps, seals, and doorstops are covered for a period of one (1) year from the time of installation. Keep in mind that replacement of these materials is considered routine maintenance of the glass shower door and needs to be done periodically; therefore they are considered the owner's responsibility after the initial warranty has expired. These materials are readily available for purchase from KanView Glass, and are easily replaced by the homeowner.

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#### TERMS & CONDITIONS

- Our warranty is offered only to the original purchaser; that is, the warranty may not be assigned or transferred to someone else, and it terminates upon sale of the home/building in which the product has been installed.
- KanView Glass is not liable for glass breakage, damage, or failure due to misuse, or to acts of nature including, but not limited to fire, flood or earthquake.
- This warranty is limited by the cost of the purchased product and KanView Glass or its affiliates will not assume any responsibility beyond the cost of original merchandise.
- The warranty does not cover damage caused through faulty design of your residence or business. See our "Design & Construction Requirements"
- This warranty does not cover damage caused by alteration of the products themselves after installation.
- Frameless Showers are designed with minimal hardware and seals. KanView Glass does NOT guarantee a watertight seal. Some minimal leaking may occur, and KanView Glass will not be liable for damages. If water is a concern, customer should consider semi-frameless or framed models.
- Use of harsh, abnormal or abrasive chemical cleaning products will void the warranty; please follow the proper maintenance guidelines of your product (available upon request).
- Discoloration or stains due to improper water chemistry, hard, and non-filtered well water are not covered under the warranty.

#### DESIGN AND CONSTRUCTION REQUIREMENTS

**Support:** Be sure the wall on which you would like to install a hinged shower door has proper studding behind it (double 2x4 is best, though single 2x4 is acceptable). Always provide wood studs or blocking where doors hinge, or panels are anchored. If it is determined there is not proper support during installation, we may be able to add support from behind the wall at additional costs. We are not responsible for finishing the wall once complete.

**Shower Curb:** Decide whether to install your shower enclosure on a curb or to have it flush with the floor. While eliminating the curb is beneficial when planning a handicap accessible shower enclosure, keep in mind that a properly constructed curb helps prevent water from leaking or pooling onto the bathroom floor. Solid curb tops are best, as tiled curb tops increase the likelihood of leakage.

**Slope of Curb:** The curb or lip around the bottom of the shower should to be slanted inward at a 5-degree (approx. 3/16" to 1/4") "pitch" or slope so water flows in toward the drain. (A level curb would cause the water to stand, while a curb angled away from the drain would cause water to leak onto the bathroom floor.)

**Slope of Shower Seat:** Design a built-in shower seat to slant toward the drain at a 5-degree (approx. 3/16" to 1/4") slope so water flows off the seat and into the drain. (Water will stand on a level seat or pool in a seat with a backward angle.)

**Plumb Walls:** Walls which meet a door or glass panel need to be completely vertical, or "plumb", in order to prevent gaps, uneven joints, and hinge "bind". This means the wall can't lean in any direction or be "bowed" or "bellied". Any walls that are more than 1/4" out of plumb make it very difficult to install a shower properly because they cause unsightly gaps, are more likely to leak and have a greater likelihood of hinge bind. We can work with walls that are less than 1/4" out of plumb.

**Size Restrictions:** When designing your shower enclosure, keep in mind that each glass panel needs to be at least 4 1/2" wide, which is the minimum width for tempering glass and supporting the hardware. Also, the door will need to be a minimum of 22" wide and no more than 36" wide.

**Shower Head Position:** To minimize leakage, position showerheads toward tiled walls or fixed panels. Showerheads should never be positioned opposite a door or other opening. (Exceptions may be made for smaller or low-flow showerheads or showerheads that point straight down at the floor.)